

## Mistakes to avoid when choosing a pet crematorium

### **Don't assume that all pet cremation providers are the same**

Just because the type of service is the same, it does not mean that you will receive the same level of service.

Ask the crematorium if they have a working methodology, such as standards of practice or code of conduct? Do they have a tracking system? How can you be sure the cremated remains you receive are those of your beloved pet?

Avoid heartache and regret by taking the time to ask questions and learn more about the cremation process.

### **Don't make your decisions based on price alone**

Understandably, we are all cost conscious today and pet cremation is no exception when ensuring we receive value for money.

However, making decisions based on price and price alone can lead to regret later on. What does the price include, and more importantly, what's being left out? Make sure you know what service you will receive for your money.

Don't just look at the bottom line look for the quality you'll receive for the price.



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### **Don't underestimate the importance of face-to-face contact**

While the internet gives us readily available information, don't overlook the value of personal contact when deciding on a pet cremation provider.

Before you entrust your much-loved pet into someone else's care, do try to visit the crematorium to meet the staff and inspect the facilities. Can you say your final goodbyes at the crematorium? Can you view the caskets available?

A visit in person can help make you feel more confident about your decisions and know what to expect.

### **Don't be afraid to ask questions**

The cremation of your pet is an important and emotional event that has to be done right the first time.

A professional crematorium will take great care to ensure your pet receives a fitting farewell. Do they take time to listen to you and explain their services to you in detail? Do they ask you questions about your final wishes for your pet?

A crematorium provider should be compassionate, non-judgemental and supportive providing you with all the facts and answer all your questions, no matter how small they may seem.

